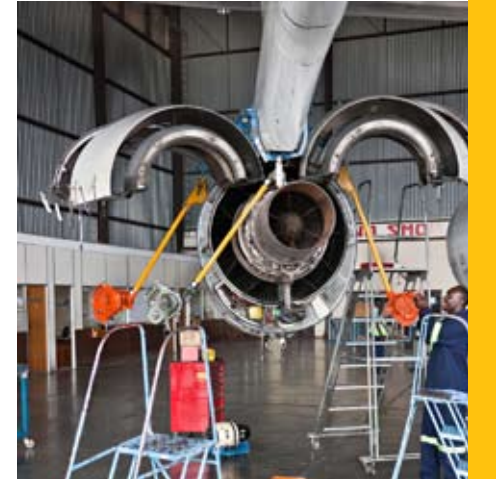


SERVICE & ASSET MANAGEMENT

ASSET MANAGEMENT





Key Benefits

- Effective asset management
- Easy to manage multiple asset locations
- Track all asset events
- Asset classification
- Scheduled maintenance
- Integrated systems

Greentree® Asset Management

Effectively maintaining customer assets or systems in many or even remote locations, requires careful resource planning and effective IT systems. The Greentree Asset Management suite works in conjunction with the Greentree Customer Support suite of software to provide a range of options for organisations of any size.

Asset management

The Asset Management module caters for the tracking of physical assets, including those within your organisation and optionally any that are serviced at external locations. External assets may include your own items, or those that you have sold and now maintain under a warranty or service contract agreed with your customer.

Multiple asset locations

Multiple asset locations can be defined, and details of the relevant maintenance contract can be specified per location, if the Maintenance Contracts module is being used. Asset Management keeps track of whom the asset belongs to and who is using it. The asset's current location and status are available throughout.

Track all asset events

All asset events are automatically tracked, including actions such as putting the asset on loan, repair or service, as well as reconfiguring or disposal of the asset. Manual events or actions can also be entered.

Asset classification

Classes of assets can be defined, allowing for the categorisation of assets into groups as required.

Classes define the nature of the asset included in the class, such as 'must link to a Fixed Asset' or 'must have a Serial Number'. In addition, classes allow for asset allocation to maintenance contracts based on class, as well as reporting.



"Very, very responsive!"



“Greentree has effectively changed the whole culture of the working environment within Valley Longwall. This has had a snow-ball affect – I think some organisations underestimate the potential for cost savings as a direct result of a successful system implementation.”

Jan Grove, Financial Controller - Valley Longwall International

Scheduled maintenance

Regular maintenance work can be scheduled and service requests automatically generated by the system as milestones are passed. You can base the scheduled maintenance of physical assets on usage, and this may

include the number of hours a machine has been used, or the kilometers travelled, or simply a maintenance cycle, such as quarterly. The scheduled maintenance cycle is linked against the asset and used to automatically generate Service Requests based on the selected cycle.

CLIENT SPOTLIGHT: Palfinger Australia

Palfinger Australia has been distributing cranes since 1977. The highly recognisable brand was first manufactured in Austria in 1964. They are manufactured to the stringent European standard, DIN15018, class H1-B3. Parts and service are available through Palfinger Australia branches in Brisbane, Newcastle, Sydney, Melbourne and Perth. An authorised dealer is located in Adelaide.

For more information visit www.palfinger.com.au

Related Modules

- **Contacts & Relationships**
- **Workflow**
- **Knowledge Base**
- **Customer Support**
- **Contracts**
- **eService**





“Very, very integrated!”

Greentree is modular, with all business functions totally **integrated**. This provides you with a wide variety of modules and sub-modules that afford options rarely found in other packages. You purchase the pieces that you need, effectively matching the system to fit your business. Choose from: Financials, Job Costing, Supply Chain & Distribution, Manufacturing, Human Resources, Customer Relationship Management (CRM), Service & Asset Management, Business Intelligence, Retail, Workflow-Business Process Management and eBusiness.

Greentree is a **flexible** solution, readily adapting across a broad range of industries and business types. Businesses are provided with a **powerful**, extremely cost-effective system that has consistently proven itself capable of managing change and growing business potential.

With simple, smart thinking at your fingertips, Greentree provides the ultimate seamless business-building environment. Exploit its accuracy in business metrics, challenge its capability to deliver empowering information. Rely on the one highly **responsive** solution to efficiently streamline your internal processes resulting in increased manageability and productivity across all areas of your enterprise.

What’s the difference to any other software solution? Greentree is the most responsive business software product available, providing a source of competitive advantage to help you drive your business to the next level!

